

# CVTech AAB



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## WARRANTY POLICY

### WARRANTY APPLICATION

#### Limited Base Warranty:

Rebuilt standard parts will be guaranteed for a period of 1 year starting at billing date. This warranty will apply only to standard rebuilt parts, bought at CVTech-AAB inc., installed by the dealer and found defective because of a missing or a manufacturing defect. The responsibility of CVTech-AAB inc. is limited to the defective rebuilt part(s) replacement.

Proof of purchase should be presented on request by the customer. CVTech-AAB inc. reserves the right to reject all unjustified request.

#### Warranty for Nika Tech Replated Cylinders:

Nika Tech replated cylinders are covered by a limited lifetime warranty.

#### Warranty coverage includes:

- Defectiveness of cylinder due to product or production labor;
- Peeling of Nika Tech plating caused by a problem during plating process.

#### Warranty coverage does not include:

- Normal wear out;
- Abusive usage;
- Damages caused by an inadequate installation;
- Damages caused by the use of parts of an inferior quality than origin.

#### Warranty for rebuilt 2-stroke engine crankshafts:

"No fault" warranty applies to all our rebuilt 2-stroke engine crankshafts for the whole period covered by warranty application.

### TERMS OF WARRANTY WILL BE VOID IF:

- Modified vehicle;
- Competition vehicle;
- Performance vehicle;
- Turbo crank;
- Any other non-standard parts.

### NOT COVERED BY WARRANTY

- Labor charges;
- All other closely related parts;
- Travelling expenses, phone, towing charges, etc.;
- Damage caused to other parts;
- Any other damages beyond our control.

All parts modified or damaged during installation are not guaranteed. CVTech-AAB inc. shall not be, under any circumstances, liable for any special, incidental or consequential damages, including, but not limited to, damage or loss of profits or revenue, replacement goods, or claims to customers from the purchaser, which may arise and/or result from sale, installation or use of this part.

### RECOMMENDATIONS

- A) Our rebuilt parts must be properly installed with care, by a competent and certified mechanic.
- B) Rebuilt motor must be driven carefully, at gradual speed, the same as new vehicles, for running in period.
- C) All other working parts and accessories of the engine should be cleaned and checked, replaced if necessary, at the time of installation.

### WARRANTY CLAIM

All claims must be submitted in writing (15) fifteen days after the defectiveness has been noticed by the buyer to CVTech-AAB. A claim may also be notified by phone to CVTech-AAB within the same delay, and only if a Return of Merchandise Authorization number (RMA) is given to authorize the return of the part.

The buyer must return the defect part in a maximum of (30) thirty days to CVTech-AAB.

The returned part must include all original components.

CVTech-AAB will not be responsible for products returned without approval and without Return of Merchandise Authorization number (RMA).

A return of merchandise must be sent to CVTech-AAB clearly identified with the RMA number on the box and on the documents included.