

CVTech AAB



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TRADE-IN CORE, FREIGHT AND RETURN OF MERCHANDISE POLICY



TRADE-IN POLICY FOR CORES

Core charge will be credited in full, subject to the following conditions :

- A) The core should be returned within (30) thirty days of the billing date, if not we reserve the right to reduce the initial credit by 25% for each additional period of (14) fourteen days of delay.
- B) Core received should be the same model as the one purchased. Should you return another model than the one purchased, a charge for substitution will be deducted from your credit, and the amount allowed for the core will be adjusted according to the market value, regardless of the amount indicated as a trade-in value in our catalogue.
- C) There should be no missing parts (bolts, cylinders, etc.).
- D) No modification made (stock condition).
- E) Core in perfect condition for rebuilding (no damage, crack or welding).
Complete standard core.
- F) Appropriate packing necessary for return without damage.

****CLAIM FORM FOR CORE RETURN MEMO HAS TO BE INCLUDED WITH SHIPMENT FOR COMPLETE CREDIT****

**Available on our website:
www.cvtech-aab.com**

FREIGHT

There are two options offered to you when shipping your engine parts to be rebuilt at CVTech-AAB :

- A) You ship your part "prepaid" via the carrier of your choice to CVTech-AAB.

OR

- B) You can take advantage of our reduced rates by sending your merchandise collect by ground standard. The transportation fees will be invoiced along with your order. Use either Dicom, UPS, Fedex or Purolator.

RETURN OF MERCHANDISE POLICY

- A) Goods to be returned must have been previously accepted by our authorized staff. You may contact the person whose name appears on our shipping document or invoice.
- B) A merchandise return authorization number (RGA) will be assigned.
This RGA number must appear on your shipping documents.
- C) Handling and restocking charges up to 10% (ten percent) or 20% (twenty percent) may apply for some special order.
- D) Goods must be returned by the same carrier used for our expedition and appropriate packing is necessary.
- E) Freight charge for the return of goods must be assumed by the customer unless otherwise authorized by CVTech-AAB.
- F) Failure to comply with this procedure may lead to additional costs.